

QUALITY POLICY

Objective

IKAD Engineering Pty Ltd is committed to maintaining an Integrated Management System to control the quality of the company's management and operational processes to achieve client satisfaction and an assured level of quality.

Strategy

IKAD Engineering Pty Ltd will achieve this objective by:

- Committing to maintaining a quality assurance system based on the requirements of international standards ISO 9001:2015, ISO/IEC 17025:2017 and ISO 3834-2:2021.
- Adhering to all company procedures, standards and accreditations – as well as a commitment to continuous improvement.
- Empowering each individual in taking responsibility for the quality of their own work and that of the business as a whole.
- Adhering to company policy and procedures ensuring that quality goals are met, and should problems ever arise, they are resolved promptly in a manner which will prevent recurrence.
- Ensuring all procedures used in its system are regularly reviewed and techniques improved whenever and wherever necessary.
- Adopting a philosophy of continuous improvement ensuring its quality system is a continuously evolving program, relevant to the company's organisational aims and goals, as well as meeting the needs and expectations of our clients.
- Complying with all relevant legislation, as well as industry and client specific requirements.

Implementation

The attainment of these quality goals requires:

- Strong and responsive management and a united commitment from all staff. The outcome shall be a respected reputation for the quality of IKAD's work and a rewarding place for all workers to work.
- All personnel to participate in, and contribute to, activity plans for quality maintenance and improvement.
- Awareness shall be encouraged through meetings on quality philosophies together with training and education where necessary, to supplement managerial and vocational skills.

All levels of Management of IKAD Engineering Pty Ltd shall ensure that all necessary resources and support shall be available to ensure the successful application of this policy. This policy applies to all direct employees, contractors, consultants and other personnel involved in activities pertaining to IKAD Engineering Pty Ltd operational activities.

A handwritten signature in blue ink, appearing to read 'Ivan Donjerkovich'.

Ivan Donjerkovich
Managing Director

31st August 2023

